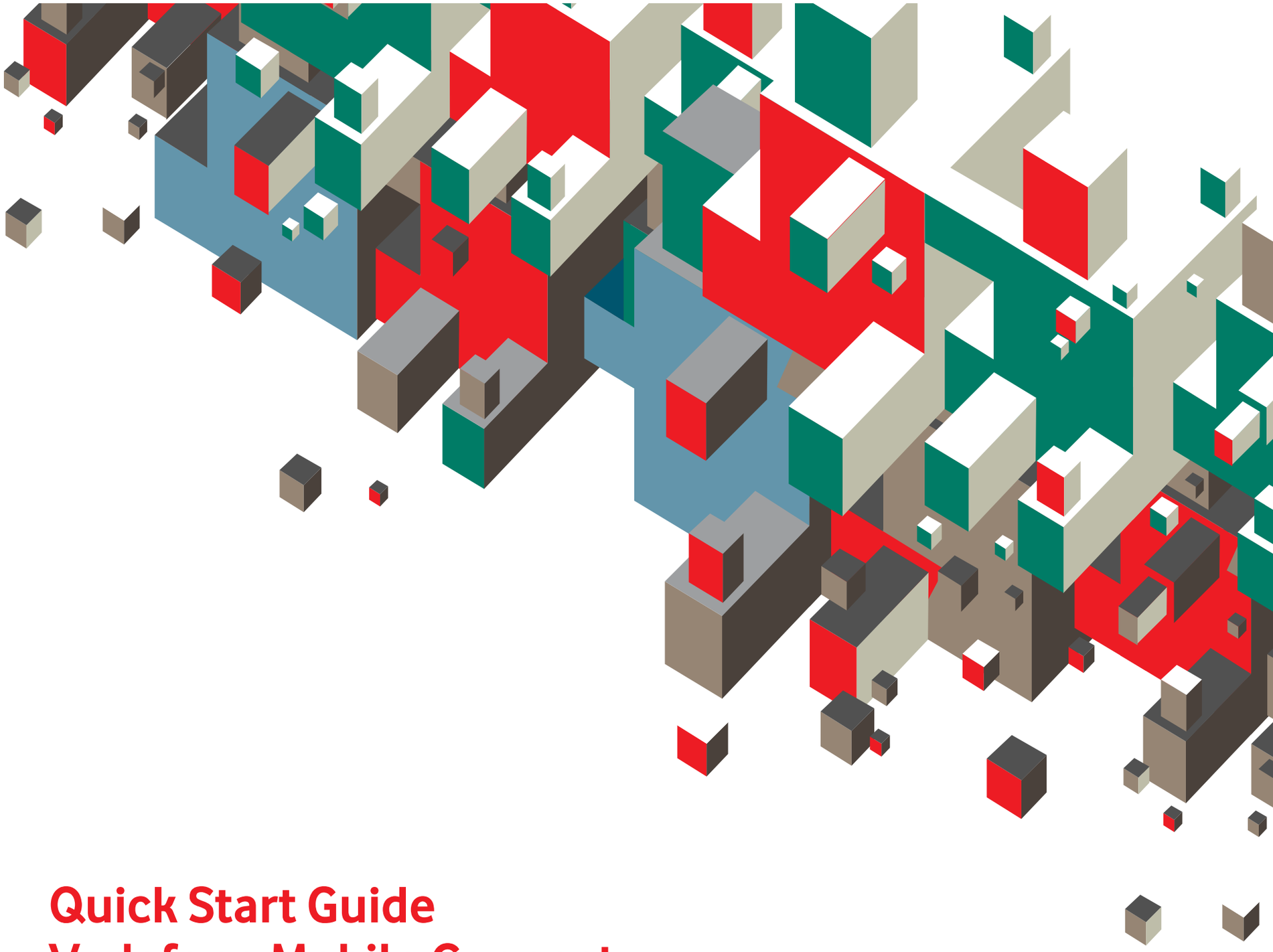

Quick Start Guide
Vodafone Mobile Connect
USB Stick

vodafone

Welcome

to the world of mobile communications

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Welcome

Your new Vodafone Mobile Connect USB Stick lets you connect your computer to the internet over the Vodafone high-speed mobile phone network.

Browse the web

You can now access the web and any other internet service wherever there's a mobile phone network .

Pick up emails

Keep up to date with your emails, wherever you are. You can also access your personal email accounts – even web-based accounts like Hotmail.

Send and receive SMS text messages*

You can send and receive SMS text messages straight from your computer. Vodafone SMS provides an easy way to view messages, write new ones, and manage contact details.

System Requirements

To use this USB Stick and the Vodafone Mobile Connect software, you need:

- A computer running Microsoft® Windows Vista™, Windows® XP or Windows® 2000, or an Apple Mac running Mac OS® X 10.3.9 or above
- At least 50 MB free disk space and 256 MB RAM memory
- A USB socket
- Administrator rights on your computer.

* SMS is currently only supported on computers running Microsoft Windows.

Set up your USB Stick

- Remove the cap from the end of the USB Stick. Slide out the SIM holder from its slot, and insert your SIM as shown.

SIM card

- Push the SIM holder back into the USB Stick until it clicks.

- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a ash memory drive), insert the card as shown.
- Plug the USB Stick rmly into your computer's USB port.

MicroSD card

Start the software

On Microsoft Windows computers

The software setup should start automatically, and proceed to set up your USB Stick. If for some reason the setup does not start, double-click the file called setup.exe on the USB Stick. Follow the on-screen instructions.

Setting up your USB Stick may take a few minutes, but once the setup is finished, the Vodafone Mobile Connect Lite software should start automatically. If for some reason the program does not start, select Vodafone Mobile Connect Lite from the Windows Start menu.

On Mac OS X computers

The first time you plug in your USB Stick, it will show up on your desktop like a standard USB memory stick. From the USB Stick window, double-click the file called Vodafone MC Installer, and follow the on-screen instructions.

Once your Mac has restarted, the USB Stick will no longer appear, but you will see the Vodafone Mobile Connect software in your Applications folder. Double-click the program to set up a mobile connection.

Software overview

1. **Connect/Disconnect**
   Connect via the mobile phone network
2. **Views**
   View data usage, and additional software settings
3. **Start SMS program**
   Send, receive and manage SMS messages and contacts
4. **Status**
   Check the status of your connection
5. **Help**
   Help Topics, plus internet and hotline support.

The first time you run the software, your USB Stick will usually be set as the default device. If it is not, click 'Manage Devices' and select your USB Stick there.

Connect

If a mobile network has been found, the Connect button in the Mobile Connections panel will be enabled. Clicking Connect connects to the internet across the mobile phone network. Now you can browse the web or use email.

When connected, the Connect button text changes to Disconnect and a green 'Connected' indicator appears below the button.

Clicking the Disconnect button will close the connection – and the text on the button will revert to Connect.

To open a mobile connection, you need to be within coverage of a mobile network. As a rule, anywhere you can make a call on your mobile phone, you should be able connect.

The radio waves on the Mobile Connections icon are animated whenever data is being transferred over the connection.

No radio waves are shown when nothing is being transferred.

The radio waves are shown static when no connection is open.

SMS Text Messaging

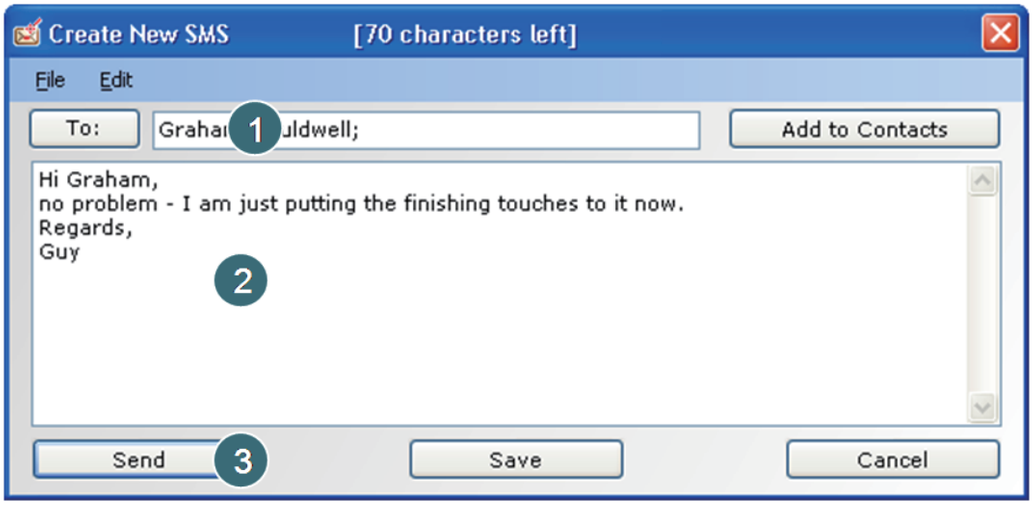
Click Vodafone SMS on the navigation bar in the main window of the Vodafone Mobile Connect Lite software to open the SMS program.

To send an SMS

Click New at the left-hand end of the SMS toolbar to create a new SMS text message.

1. **Address**
   Enter the recipients here, or choose them from Contacts
2. **Message**
   Write your message here
3. **Send**
   Click on the Send button to send your message.

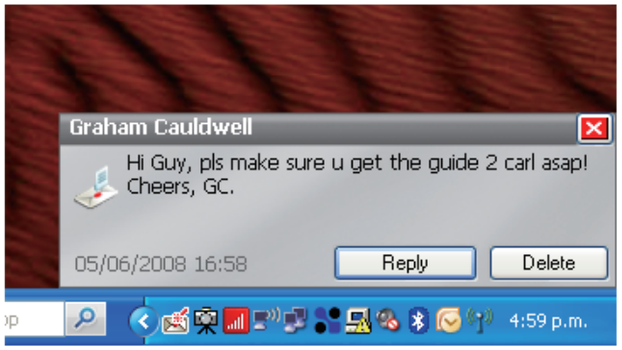
The number displayed to the person who receives your message will be from your data SIM, not your mobile phone. Use a short 'signature' to make sure people know you sent them a message: Settings/ Messages/Signature.



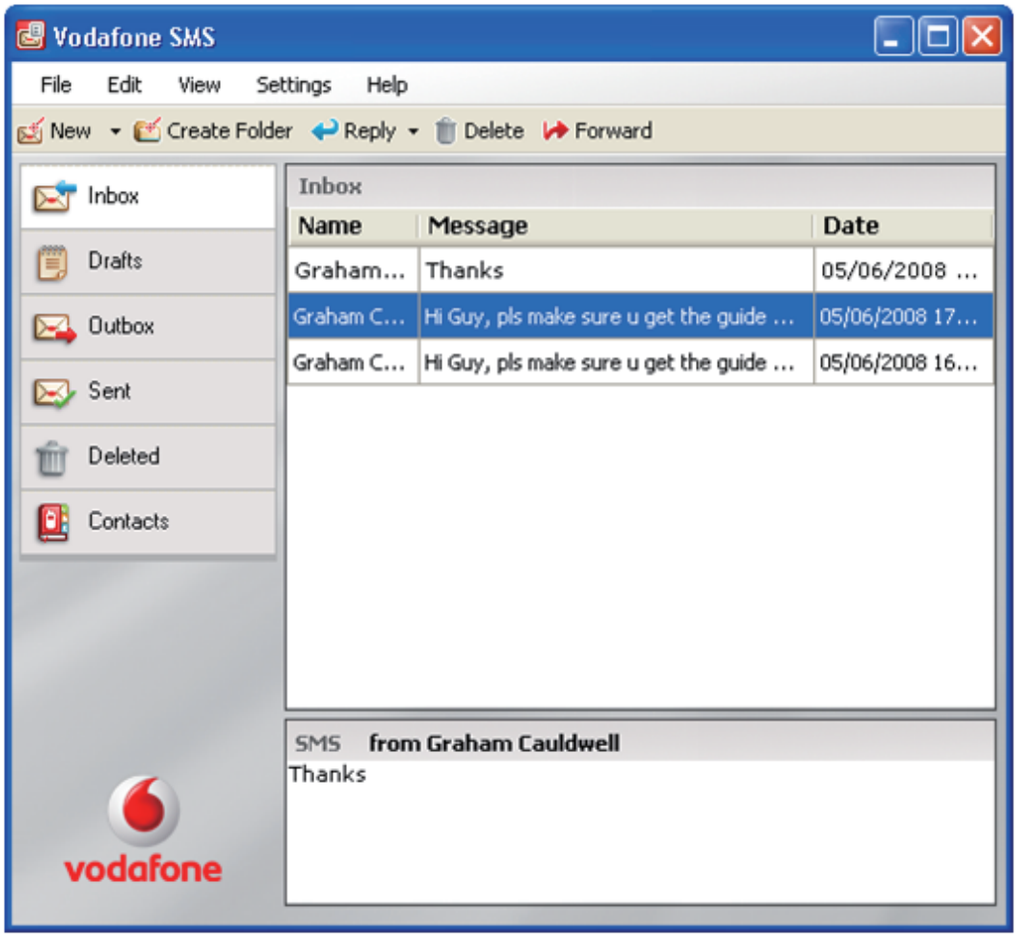
After your SMS has been sent, it will be stored in the Sent list.

Receiving SMS

When you receive a new message, an SMS Notification is shown briefly so you can respond to it directly.



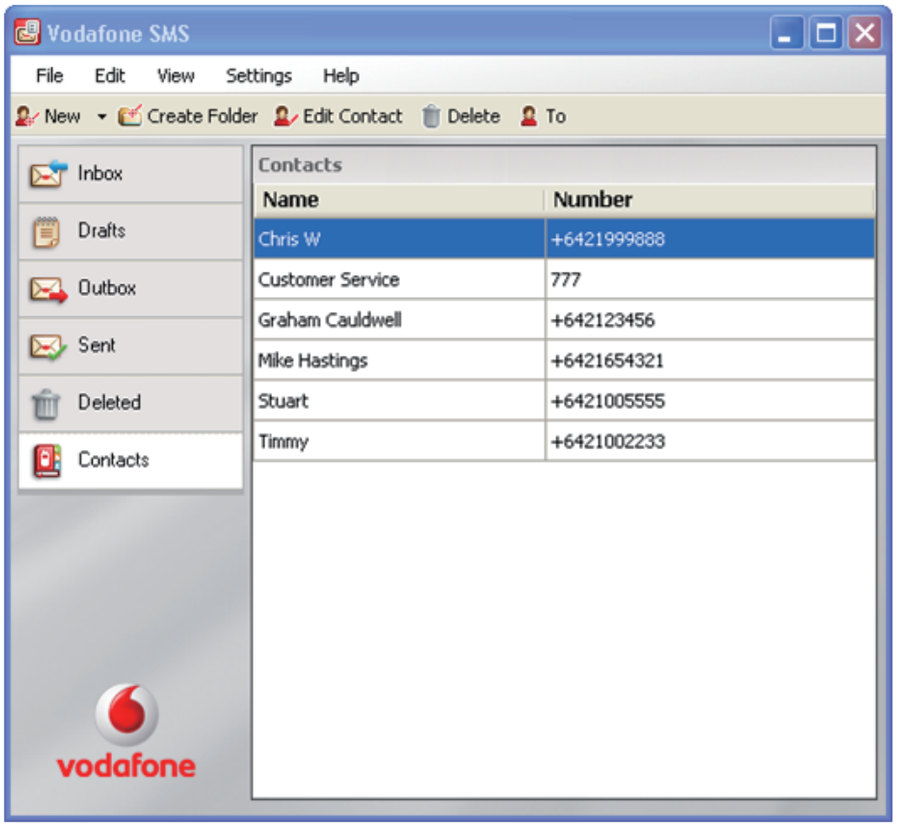
The received message can also be read from the Inbox in the main Vodafone SMS window.



The Vodafone SMS software will receive text messages whenever you have mobile network coverage.

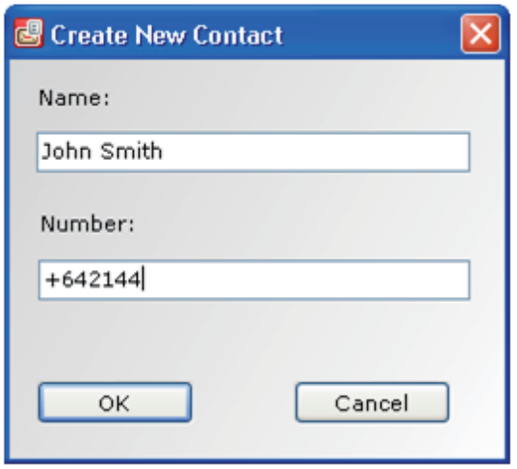
SMS Contacts

Click Contacts on the SMS navigation bar to open the Contacts list, in which you can save SMS numbers that you use frequently as contacts with names.



New SMS Contact

Clicking the New button on the SMS toolbar opens a new contact window.



Enter the name and number of your contact using the international format for the number, eg. +64211234567.

USB Stick LED light

The LED light on your USB Stick shows which kind of mobile network has been found, and whether the USB Stick is connected to that network.

Red blinking
Searching for the network

Green blinking
A GPRS network has been found – you could connect

Green solid
Connected via GPRS

Blue blinking
A 3G network has been found – you could connect

Blue solid
Connected via 3G

Light blue solid
Connected via 3G Broadband.

Signal strength

The strength of the mobile network signal is shown by the symbol to the left of the Connect button, and by the icon in the Windows Noti cation area.

The more bars that are lled in, the better the mobile network signal quality. At least one bar must be lled in order to connect.

Hints and tips

If you don't see your USB Stick in the list of devices

– Remove the USB Stick

– Re-start your computer

– Re-insert the USB Stick.

If no network can be found

– Change your physical location: in a building, move closer to a window, move higher up, or go outside

– (Windows) Select 'View/View Available Mobile Connections' and see if you can connect to a particular network in the list shown

– Contact Support, and check that data services and roaming are enabled on your account.

If no connection can be opened

– Wait a few minutes and try to connect again. This is most often a temporary problem, especially if an 'Error 631' or 'Error 619' is referenced

– Select 'File/Exit' to exit the Vodafone Mobile Connect Lite software completely, and then re-start it again

– Re-start your computer

– (Windows) Click 'Manage Connections' and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. '3G Only'

– (Mac) Start the Vodafone Mobile Connect software, and select one of the other options in the lower part of the main window, eg. '3G Only'

– If you are using a VPN (Virtual Private Network), contact your company IT administrator.

For further help, please visit www.support.vodafone.com, or call Vodafone Support on 0800 800 021.

If you have problems when roaming

– (Windows) Select 'View/Available Mobile Connections' and try opening one of the connections shown

– Contact Support, and check roaming is enabled for your account

– Check the name of the current network in the Mobile Connections panel. If it is not Vodafone or a Partner, select a different network from 'View/Available Mobile Connections'.

If the connection keeps switching between GPRS and 3G

– (Windows) Click 'Manage Connections' and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. '3G Only'

– (Mac) Start Vodafone Mobile Connect, and select one of the other options in the lower part of the main window

– Switch back to your normal preference when you move locations.

Check software update preferences

– Set your operating system and other programs to notify you of software updates instead of downloading them automatically – otherwise they may slow down your mobile connection, or exceed your data usage limit.

Usage indication

– The usage window only displays an indication of your data usage. Please refer to your invoice for the actual amount of data transferred.

Glossary

Built-in data card	Mobile data card built into notebook computer. Enables data connections over the mobile phone network.
Data card/ USB stick	A device for a computer that is used to open a data connection over the mobile phone network.
EDGE	An enhancement to GPRS networks offering higher speeds, although not as fast as those provided by 3G, or 3G Broadband.
EV-DO	A high-speed mobile data standard used mostly in the USA. Frequent travellers to the USA should contact their mobile network operator about using special Vodafone Mobile Connect data cards and software in the USA.
GPRS	Standard for transferring data over mobile phone (GSM) networks. It generally provides wide coverage and moderate data speeds. (General Packet Radio System).
GSM	A standard for mobile telecommunications (Global System for Mobile communications), supported by over 680 operators in 210 countries and territories.
3G	Often referred to as the 3rd Generation of GSM technologies, UMTS (Universal Mobile Telecommunications System) provides higher data speeds.
3G Broadband	An evolution of 3G to provide faster data speeds. Like many fixed-line 'broadband' services, 3G Broadband provides a faster download speed than upload speed.
Roaming	Connecting via networks other than your own operator's network. This typically occurs when you are abroad, but is also possible in your own country.
SIM	The 'Subscriber Identity Module' is the small, postage-stamp-sized chip that you will have received together with your mobile subscriber contract. The SIM has gold contacts on one side.

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